

NEREN BOD Meeting Talking Points

July 17, 2019

- The Board approved the following system enhancements:
 - Create a new non-mandatory '**Appraiser Email**' field. Keep current 'Appraiser Phone' as a mandatory field.
 - Add selection of '**Georgian**' to 'Style' field.
 - Add selection of '**Near Hospital**' to 'Area Description' field.
- The Board approved ending our service from Clareity (our security and single-sign-on vendor) in favor of using MMSI which currently provides our member dashboard and billing software. The changeover will take place near the end of this year.
- The board considered but did not approve a request to contribute money to the NAR Corporate Ally Program.
- The Board saw a demonstration and presentation from Paragon of the current improvements being made to the Paragon system, including Paragon's long-term plans for future developments. The Board gave extensive and forthright feedback to the Paragon presenters. As a result, there will be further discussions with Paragon as well as future planned office visits with some of our users by teams from Paragon.
- Paragon announced to the Board that certain new enhanced features of the Homesnap Pro App will become available to NEREN members at no additional cost. These include being able to edit listings, import information from saved contacts, searches and listing carts, as well as viewing attached documents.
- The Board was informed of Paragon's efforts to advise our members of the need to migrate away from the Internet Explorer 11 browser. Currently only 7% of NEREN members are using this product. Microsoft has not set an end-of-life date for the IE 11 browser, but IE 11 will no longer receive Microsoft's continuing improvements. Members should use Firefox, Chrome, Edge or Safari.
- The board was advised by staff that Supra lockbox and key usage has increased 15.92% since the 2014 Blue Tooth lockbox distribution. Also, as of June 26, 2019, the Massachusetts PV (Solar Panel) data is now loaded into CRS and available for auto-population when entering a new listing into Paragon. NEREN members have the ability to auto-populate Vermont and Massachusetts PV data, remaining the first and only MLS in the nation to offer this functionality.